



## Xcelorin Brushless System Problem Description

**ALL RETURNS MUST INCLUDE THIS FORM AND PROOF OF PURCHASE**

*Please be as complete as possible to expedite repair or replacement of your product*

YOU

Your Name: \_\_\_\_\_ Best way to reach you: \_\_\_\_\_

YOUR PRODUCT

Part Number: \_\_\_\_\_ Product Description: \_\_\_\_\_

Date Code (e.g. 0509, if applicable): \_\_\_\_\_ Firmware Version: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Place of Purchase (include City and State): \_\_\_\_\_

Has this item ever functioned properly?  Yes For how long? \_\_\_\_\_  No

Has this item ever been serviced?  Yes Number of times? \_\_\_\_\_  No

YOUR VEHICLE

Vehicle: \_\_\_\_\_

Usage Conditions (Sand, Grass, Mud, Rocks, Asphalt, Carpet, Racing, Sport, etc.): \_\_\_\_\_

ESC Brand & Model: \_\_\_\_\_

Motor Type:  Brushless  Brushed Timing: \_\_\_\_\_

Motor Brand & Model: \_\_\_\_\_

Gearing: Spur: \_\_\_\_\_ Pinion: \_\_\_\_\_ Transmission Type/Ratio: \_\_\_\_\_

Battery Type:  LiPo  LiFe (A123)  NiMH Number of Cells: \_\_\_\_\_

Battery Brand & Model: \_\_\_\_\_ Connectors Used: \_\_\_\_\_

Receiver Brand & Model: \_\_\_\_\_

Transmitter Brand & Model: \_\_\_\_\_

Servo Brand & Model: \_\_\_\_\_

YOUR PROBLEM

Describe Failure (Include any error codes and LED light status): \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Temperatures at time of failure (if known): ESC \_\_\_\_\_ Motor \_\_\_\_\_ Battery \_\_\_\_\_